



Lean Thinking, a strategy for
process improvement

Basics of Lean Thinking Workshop Description

Overview

Lean Thinking is a business strategy consisting of tools and techniques for improving the efficiency and effectiveness of business processes. A more recent application of Lean Thinking has been in the professional, service, and office environment, although the original tools and techniques were refined in manufacturing and production settings.

In the *Basics of Lean Thinking* workshop participants will learn and apply the Lean tools and techniques to a simulated process. Finally, participants will be asked to identify on-the-job opportunities for application of the various tools and techniques that can be carried back to work.

Objectives

Upon completion of this workshop participants will be able to:

- Define what it means to implement a lean strategy.
- Identify eight lean tools and/or techniques.
- Block Map a process.
- Apply applicable tools and/or techniques to the work situation.

Learning Methods and Delivery

Basics of Lean Thinking utilizes the latest in adult learning methodology including a simulation, large and small group discussion, individual application and real on-the-job examples.

Basics of Lean Thinking can be delivered by our facilitators or certified client facilitators.

Target Audience

Anyone in the organization responsible for helping to improve business processes

Learning Time

3 hours

Class Size

Typical class size 12 to 20



30700 Telegraph Road, Suite 4566
Bingham Farms, MI 48025
Phone 248.258.0026 Toll Free 866.313.6740
Fax 248.258.0343

www.prismlls.com