

Trust-building through self and work group assessment and communication techniques



Building Trust Workshop Description

Overview

Managers will prepare and plan for initiating and supporting trust in their workplace through the use of self and work group assessment information applied to a model for trust-building. Communication and involvement techniques that sustain trust will be practiced.

Objectives

Upon completion of this workshop participants will be able to:

- Define trust.
- Determine the trust practices needed to maintain and support a positive work environment.
- Plan and use communication techniques to build trust.

Learning Methods and Delivery

Building Trust utilizes the latest in adult learning methodology including large and small group discussion, individual application and case studies using real on-the-job examples.

Building Trust can be delivered by our facilitators or certified client facilitators.

Target Audience

Supervisors and managers

Learning Time

3 hours

Class Size

Typical class size 12 to 20



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