



The skills needed to lead the change process

Change: The Leader's Role Workshop Description

Overview

Supervisors and managers have an important role to play in leading the implementation of changes within the organization. In this workshop, participants will learn a model and specific skills/tools for leading and managing change. The model and tools will then be used in an applied case study of the participants' choosing. These skills and more will be learned and practiced during the workshop.

Objectives

Upon completion of this workshop participants will be able to:

- Explain their role in leading change in the organization.
- Identify the stages of change acceptance.
- Identify the barriers to implementing change and how to overcome them.
- Explain the six steps of the Implementing Change Model.
- Create an implementation plan for one or more improvements they would like to make in their own area.

Learning Methods and Delivery

Change: The Leader's Role utilizes the latest in adult learning methodology including large and small group discussion, individual application and case studies using real on-the-job examples.

Change: The Leader's Role can be delivered by our facilitators or certified client facilitators. It can be conducted as a general course offering, or it can be conducted with an "in-house" group to focus on a plan for the implementation of a real upcoming change.

Target Audience

Supervisors and managers

Learning Time

3 to 4 hours

Class Size

Typical class size 12 to 20



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