

Managing projects as a whole system
in meeting customer expectations



Project Management A Systems Approach Workshop Description

Overview

Project Management-A Systems Approach is a workshop designed to give more to participants than planning, scheduling, and facilitating projects. While these procedures are important they are not the total picture. Every project has key related components- people, material, resources, time, money and information. These components form a unit which must operate as a total system and the whole system must be managed so that the project meets customer requirements.

Objectives

Upon completion of this workshop participants will be able to:

- Review the process steps that make project management a systems approach.
- Understand the inter-relationships of a project system and the importance of focusing on the customer.
- Utilize the key success factors in managing projects.
- Apply the process steps to a current or upcoming project.

Learning Methods and Delivery

Project Management - A Systems Approach utilizes the latest in adult learning methodology including, group discussions, simulation of on-the-job experiences, as well as case studies.

Project Management-A Systems Approach can be delivered by our facilitators or certified client facilitators.

Target Audience

Project leaders and managers

Learning Time

8 to 16 hours

Class Size

Typical class size 12 to 20



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